

Increase distribution by selling your 'General Admission' event tickets via the Internet with

V-TIX ONLINE

By listing event(s) on the Vtix web site, you provide ticket buyers with a secure, convenient environment for purchasing your event tickets online. Only cost to you the promoter is a small event setup fee. (free setup if you print your tickets with us) Any individual, group or organization ticketing single or multiple **General Admission*** events can take advantage of this service. Seminars, concerts, sporting and other entertainment functions... any event that requires admission.

(*for events requiring seat selection, refer to 'Reserved Seating' brochure)

How does it work?

We assign each event with a link; <u>www.vtixonline.com/events/eventid</u> so that you can direct patrons to your event selling page through your own web site or other promotional /social media. Your ticket buyers can view a description of the event and other event-specific information on this page.

They must first select the number of tickets to be purchased and then click on the 'Find Tickets' button. The system will search for available tickets by price type selected.



V-TIX ONLINE	For Promoters About Us Co	ntact Us
Home : The Addams Family :		
Order Tickets		
Event: The Circus of Oz, When: Friday, May 8, 2015, 7:00pm Where: PNE Garden Auditorium, Vancouver Bc What: CircusWest CirKids Performance		
We have the tickets available. They are being Otv. Item	held for you for 4:31 to complete your purchase. Price	Total
1 Adult Ticket(s) in General Admission		\$22.0
2 Stu/Sen (65+) Ticket(s) in General Admission		\$32.0
3 Web Fee	\$1.50/ticket	4.5
1 Processing Fee	2.7%	1,5
	Delivery Method: E-tickets -	0.0
	Total	\$60.0
Customer Information:	Payment Information: (Same as customer info)	
Name:	Cardholder name:	
Phone:		1
Email address:	Credit card number:	
Confirm Email	Expiration Date: MM YY	
address:	CSC:	
	Billing Address:	
	Address:	
	City:	
	State / Prov: BC	
	Country: CA	
	Zip / Postal Code:	
	Ep / Outroode.	
	I have read and agree to the privacy policy and restrictions.	
	Your credit card will be charged \$60.08	y Now

The second page provides a summary of the transaction and requests credit card payment details. (Visa/MasterCard) As soon as the sale is confirmed and the payment authorized, the Vtix system automatically sends both you and the buyer an email confirming all the details of the sale.

For ticket distribution, you have 3 options; in option 1, the buyer can pick up the tickets at the door (Will Call) by simply providing the Order ID included in their confirmation email. In option 2, you can choose to mail tickets in advance of the event. As emails are received, you are responsible for mailing tickets from the inventory allocated by you for web sales. You can add a delivery method fee automatically during the web sale to offset the cost of delivery.

(see next page for option3)

In option 3, you can choose to participate in our '**e-ticket'** program at no extra cost. With e-tickets, the email sent to the ticket buyer contains a link which enables them to print each ticket purchased as shown or viewed on a mobile device. An e-ticket can be considered an actual ticket and can eliminate the need to exchange the email confirmation with a physical ticket as in option 1 or 2 reducing the cost of ticket printing. The ticket buyer can simply have his e-ticket confirmed at the door or at will call.

Each e-ticket contains a QR code as well as the order ID. If you want to speed up event access by eliminating the need for will-call confirmation or are just concerned about security, you can scan the QR code on an e-ticket that is either printed or displayed on a mobile device. This will ensure that a ticket is valid and has not been duplicated or acquired fraudulently. This does <u>not</u> require the purchase/rent of special scanning equipment as any IOS or Android smart phone can be converted to a scanner. You can read more about this service on our web site or contact Vtix for more information.

Promoter Access:





As the promoter, you can login to your event at any time to check sales, view, export and print attendance and financial reports.

Optionally, you can use the Vtix Online system as your own mini box office at no additional cost to you as the promoter. If your patron prefers to phone you or show up in person to purchase a ticket, you simply login to your event from any location or computer with Internet access to perform basic box office sales functions. The easy-to-use interface enables you to make sales, collect basic patron information and accept multiple payment types like credit card, (Visa/MasterCard) cash, cheque, comps or assign on account. If you entered an email address for the

patron, the system automatically sends both you and the patron an email confirming the sale. Print/export multiple reports by ticket type, payment type and ticket seller for example.

At the end of your event, you will have a comprehensive bookkeeping record of all ticket sales for accounting purposes and event reconciliation. This service is ideal for any individual, group or organization that does not have a merchant account or access to credit card processing equipment and wants to ticket single or multiple **General Admission** events.

Payment Procedure: Once the event is completed, a Web Sale Settlement Report is emailed to you that details all the web sales and lists all charges. Vtix will issue a cheque or wire transfer within 24 hours following your approval. To avoid charge backs, we recommend that you use the Event Attendance report to collect signatures for pick up orders. Signatures obtained on the email form are also acceptable.

Promoter Charges:

Set Up Fee:

 \$15.00 for a single General Admission event (free if we print your tickets as well)
 \$75.00 for a single Reserved Seating event (only \$45.00 if we print your tickets as well)

Set up fees can be paid in advance or deducted from online sales proceeds. Discount available for multiple dates of the same event.

Patron Charges: The following charges can be added to, shared or included in the price of the ticket.

Web Fee: (*Sales made by cash, ch	\$1.50 per online ticket sold* eck, comps and on account are free)	
(such made by easily check, comps and on account are need		
Credit Authorization Fee:	2.7% on total transaction (Visa and MasterCard only)	
Example:	A \$25.00 ticket would have an additional charge of \$2.22 (\$1.50 + \$.72 = \$2.22)	

For more information please contact:Vtix Solutions Corp.Email: sales@vtixonline.comwww.vtix.comToll Free: 1-888-961-6111Tel: 604-241-7292Fax: 604-241-7727

